

## Notice Under the Americans with Disabilities Act – Public Notice

In accordance with the requirements of Title II of the Americans with Disabilities Act of 1990 (ADA), the Town of Normal will not discriminate against qualified individuals on the basis of disability in its services, programs or activities.

**Employment:** The Town of Normal does not discriminate on the basis of disability in its hiring or employment practices and complies with all regulations promulgated by the U.S. Equal Employment Opportunity Commission under Title I of the ADA.

**Effective Communication:** The Town of Normal will generally, upon request, provide appropriate aids and services leading to effective communication for qualified persons with disabilities so they can participate equally in the Town's programs, services and activities, including qualified sign language interpreters, documents in Braille and other ways of making information and communications accessible to people who have speech, hearing or vision impairments.

**Modifications to Policies and Procedures:** The Town of Normal will make all reasonable modifications to policies and programs to ensure people with disabilities have an equal opportunity to enjoy all its programs, services and activities. For example, individuals with service animals are welcome in the Town of Normal offices, even where pets are generally prohibited.

Anyone who requires an auxiliary aid or service for effective communication, or a modification of policies or procedures to participate in a program, service or activity of the Town of Normal should contact the **Town of Normal ADA Coordinator** (contact information below) as soon as possible before the scheduled event.

The ADA does not require the Town of Normal to take any action that would fundamentally alter the nature of its programs or services, or impose an undue financial or administrative burden.

Complaints that a program, service or activity of the Town of Normal is not accessible to persons with disabilities should be directed to:

Greg Troemel, **ADA Coordinator**

Town of Normal, 11 Uptown Circle, PO Box 589, Normal, IL 61761

Office: 309-454-9581 | Mobile: 309-824-3026 | Email: [gtroemel@normal.org](mailto:gtroemel@normal.org)

Monday – Friday, 8:30 a.m. to 5 p.m.

The Town of Normal will not place a surcharge on a particular individual with a disability or any group of individuals with disabilities to cover the cost of providing auxiliary aids/services or reasonable modifications of policy, such as retrieving items from locations open to the public but not accessible to persons using wheelchairs.

To report an obstacle on Town of Normal property, please contact one of the following below:

<b>Department</b>	<b>Name</b>	<b>Phone</b>	<b>email</b>
Administration	Eric Hanson	309-454-9777	<a href="mailto:ehanson@normal.org">ehanson@normal.org</a>
Children's Discovery Museum	Beth Whisman	309-433-3444	<a href="mailto:bwhisman@normal.org">bwhisman@normal.org</a>
City Hall: Town Clerk	Angie Huonker	309-454-9509	<a href="mailto:ahuonker@normal.org">ahuonker@normal.org</a>
Communications & Community Relations	Cathy Oloffson	309-454-9777	<a href="mailto:coloffson@normal.org">coloffson@normal.org</a>
Engineering	Ryan Otto	309-454-9578	<a href="mailto:rotto@normal.org">rotto@normal.org</a>
Facilities Management	Mark Clinch	309-433-3409	<a href="mailto:mclinch@normal.org">mclinch@normal.org</a>
Finance	Andrew Huhn	309-454-9516	<a href="mailto:ahuhn@normal.org">ahuhn@normal.org</a>
Fire	Mick Humer	309-454-9603	<a href="mailto:mhumer@normal.org">mhumer@normal.org</a>
Human Resources	Jenny Keigher	309-454-9518	<a href="mailto:jkeigher@normal.org">jkeigher@normal.org</a>
Ironwood Golf Course	Craig Onsrud	309-454-9620	<a href="mailto:consrud@normal.org">consrud@normal.org</a>
Innovation and Technology	Vasudha Gadhiraju	309-454-9608	<a href="mailto:vgadhiraju@normal.org">vgadhiraju@normal.org</a>
Inspections	Greg Troemel	309-454-9581	<a href="mailto:gtroemel@normal.org">gtroemel@normal.org</a>
Legal	Brian Day	309-454-9507	<a href="mailto:bday@normal.org">bday@normal.org</a>
Library	Brian Chase	309-452-1757	<a href="mailto:bchase@normal.org">bchase@normal.org</a>
Normal Theater	Adam Fox	309-454-9720	<a href="mailto:afox@normal.org">afox@normal.org</a>
Parks and Recreation	Doug Damery	309-454-9540	<a href="mailto:ddamery@normalparks.org">ddamery@normalparks.org</a>
Planning & Zoning	Mercy Davison	309-454-9590	<a href="mailto:mdavison@normal.org">mdavison@normal.org</a>
Police	Rick Bleichner	309-454-9535	<a href="mailto:rbleichner@normal.org">rbleichner@normal.org</a>
Public Works	Wayne Aldrich	309-454-9571	<a href="mailto:waldrich@normal.org">waldrich@normal.org</a>
Water	John Burkhart	309-454-9564	<a href="mailto:jburkhart@normal.org">jburkhart@normal.org</a>